

## **Residential and Supported Living Options**

In DuPage County there are a number of different residential options for people with disabilities. In order to become a resident at a program, the first step is to open a case with PACT, Inc., which is the service coordination agency for DuPage County that determines eligibility for state-funded residential services, helps families locate appropriate providers, and requests funding on behalf of the family. If you are looking for adult services, you should contact PACT when your child is 17 ½. Please keep in mind that residential service providers may require different qualifications. It is suggested that individuals tour the different supported living and residential options before deciding.

### DUPAGE COUNTY CASE COORDINATION AGENCY

#### **PACT, Inc.**

555 E. Butterfield Road Suite 301  
Lombard, IL 60148

Phone: (630) 960-9700 TDD: (630) 960-9849

[www.pactinc.net](http://www.pactinc.net)

#### Shortcuts to Listings in this Section

- Supported Living and Residential Options in DuPage County
- Supported Living and Residential Options in Neighboring Counties
- Respite Services
- Personal Assistance Programs
- Accessible Housing

Commonly asked questions about residential and supported living situations:

**1) How many people are in the home(s)?** This will depend on the type of residential arrangement. Some will be small homes on a campus, an apartment building, individual apartments, or individual homes. A follow up question to this would be how many people share a bedroom?

**2) What is the wait list to get in?** Provider agencies keep a database of interested and eligible applicants. When an opening occurs, the provider will choose the individual with the greatest need. Families are encouraged to visit several providers and gather information so that they can decide what they want and can make an informed decision.

**3) What is the staff to resident ratio? When are staff available?** Each program provides for a different staffing pattern. The staff ratio will differ depending on the arrangement and the time of day. Some can base availability on individual needs.

**4) Will the resident have to maintain employment?** In most residential arrangements, the resident will participate in a day program or work in the community.

**5) What bills are the residents responsible for?** This varies and will depend on the type of residential arrangement and the independent living skills of the individual.

**6) Can the parents or individuals buy a house and bypass PACT Inc. and the wait lists?** No. PACT, Inc. must determine eligibility for all individuals wishing to be placed in a residential setting.

**7) Can individuals with a diagnosis of mental illness live in a residential arrangement described above?** For individuals with a primary diagnosis of mental illness, the coordination agency that is involved is the DuPage County Health Department. However, anyone with a DD diagnosis should first contact PACT, Inc.

**8) What about transportation?** Some residential service providers will have transportation available for the day program or for any other program the residents participate. Others may not provide transportation. For community jobs, public transportation, taxi service, biking or walking are commonly used.

**9) What if the person is living at home, but wants or needs additional support besides the family?** There are respite programs and personal assistance programs that help people live independently in their homes. For information on home-based support services, contact PACT, Inc.

Please familiarize yourself with the following abbreviations as they will be used to describe each agency's available services in the next section.

**ICF - Intermediate Care Facility.** These facilities are for individuals who need assistance and training in daily living, self care skills and require 24-hour supervision. Generally, medical staff is available 24 hours a day. An ICF may be a nursing home setting, small individual homes on a campus or in a dormitory setting.

**CLF - Community Living Facility.** These facilities are for individuals who need guidance and support in most areas (e.g. social, vocational, daily living), however, not constant supervision. The emphasis is to prepare residents for more independent living. CLF's are usually in apartment settings. Staff is available on site.

**CILA - Community Integrated Living Arrangement.** The amount of supervision provided in a CILA varies from intermittent to 24-hour support depending on the need of the individual. Individuals live in apartments, condominiums or houses that are integrated into the community. People who reside in a CILA may have medical needs that can be addressed by intermittent nursing. Eight persons or fewer reside in this type of setting.

**SLA - Supported Living Arrangement.** These arrangements are for individuals that need intermittent support from staff. Staff is not always on site and individuals live in homes, apartments, town homes or condos.

## Residential and Supported Living Providers in DuPage County

### **Alden Village**

267 E. Lake Street  
Bloomington, IL 60108  
Phone: (630) 529-3350  
[www.aldenvillagecarefacility.com](http://www.aldenvillagecarefacility.com)

-ICF- Serves newborn through adult, cognitive disabilities, neurological impairments, and/or physical disabilities

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### **Clare Woods Academy**

#### **Cupertino Facility**

801 W. Bartlett Road  
Bartlett, IL 60103  
Phone: (630) 289-4221  
[www.blcinc.org](http://www.blcinc.org)

-CILA - Serves young men ages 18 – 40

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### **DuPage County Convalescent Center**

400 N. County Farm Road  
Wheaton, IL 60187  
Phone: (630) 665-6400  
[www.co.dupage.il.us/convo](http://www.co.dupage.il.us/convo)

-ICF-Serves adults with disabilities

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### **DuPage County Health Department**

111 N. County Farm Road  
Wheaton, IL 60187  
Phone: (630) 682-7400  
[www.dupagehealth.org](http://www.dupagehealth.org)

-ICF, CILA, SLA, CFL- Serves children and adults with mental illness

**Little Friends**

140 N. Wright Street  
Naperville, IL 60540  
Phone: (630) 355-6533  
[www.littlefriendsinc.com](http://www.littlefriendsinc.com)

-CILA - Serves individuals with developmental, emotional or social disabilities

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**Philip J. Rock Center and School**

818 DuPage Blvd.  
Glen Ellyn, IL 60137  
Phone: (800) 771-1158  
[www.project-reach-illinois.org/prc](http://www.project-reach-illinois.org/prc)

-ICF-Serves infants through age 21, children who are both deaf and blind

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**Marklund**

1645 South Prairie Avenue  
Bloomington, IL 60108  
Phone: (630) 529-2871  
[www.marklund.org](http://www.marklund.org)

-ICF- Serves children and adults with mental retardation, physical disabilities, and that are non-ambulatory.

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**Ray Graham Association for People for Disabilities**

2801 Finley Road  
Downers Grove, IL 60515  
Phone: (630) 620-2222  
[www.ray-graham.org](http://www.ray-graham.org)

-ICF, CILA, SLA- Serves infant into adulthood adult, primarily individuals with developmental disabilities.

Supported Living and Residential Options in  
Neighboring Counties

**Association for Individual Development (AID)**

309 W. New Indian Trail Court

Aurora, IL 60506

Phone: (630) 844-5040

Fax (630) 844-9011

[www.the-association.org](http://www.the-association.org)

-CLF, SLA, CILA- Serves individuals with developmental disabilities and mental illness.

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**Community Support Services, Inc.**

9021 Ogden Avenue

Brookfield, IL 60513

Phone: (708) 354-4547

[www.communitysupportservices.org](http://www.communitysupportservices.org)

-ICF, CILA- Serves children and adults with developmental disabilities residing in Southeast DuPage County.

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**Helping Hands**

9649 W. 55th Street

Countryside, IL 60525

Phone: (708) 352-3580

[www.hhrehab.org](http://www.hhrehab.org)

-ICF, SLA, CILA, CLF- Serves infants through adults with developmental disabilities.

## **Respite Services**

Respite services are offered to families to provide relief from caretaking responsibilities.

**In-home respite** - This service is designed to provide intensive to non-intensive support services to help individuals remain in their own homes.

**Out-of-home respite** - This service provides supervision and care for individuals in a group setting for a portion of a day. Other programs similar may be called group respite.

**CoACH Care Center**  
7 South 721 Route 53  
Naperville, IL 60540  
(630) 960-2467  
[www.coachcarecenter.org](http://www.coachcarecenter.org)

-Serves infancy through 18 years of age, medically fragile

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**DuPage County Health Department Intensive Outreach Unit**  
800 Roosevelt Road  
Building B - Suite 406  
Glen Ellyn, IL 60137  
(630) 231-0020  
[www.dupagehealth.org](http://www.dupagehealth.org)

-Provides respite for individuals with mental illness

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**Association for Individual Development**  
309 W. New Indian Trail Court  
Aurora, IL 60506  
Phone: (630) 844-5040  
[www.the-association.org](http://www.the-association.org)

-Short term in-home respite for people with developmental disabilities.

**Community Support Services Inc.**

9021 Ogden Avenue

Brookfield, IL 60513

Phone: (708) 354-4547 or TDD (708) 354-8875

[www.communitysupportservices.org](http://www.communitysupportservices.org)

-Serves children and adults with developmental disabilities residing in southeast DuPage County.

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**Little Friends**

140 N. Wright Street

Naperville, IL 60540

Phone: (630) 355-6533

[www.littlefriendsinc.com](http://www.littlefriendsinc.com)

-Serves children age 3 to 21 with severe disabilities.

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**Marklund**

164 Prairie Avenue

Bloomington, IL 60108

Phone: (630) 529-2871

[www.marklund.org](http://www.marklund.org)

-Serves children and adults with mental retardation, physical disabilities, and that are non-ambulatory.

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**Ray Graham Association for People with Disabilities**

2801 Finley Road

Downers Grove, IL 60515

Phone: (630) 620-2222 or TDD (630) 628-2352

[www.ray-graham.org](http://www.ray-graham.org)

-In-home and out of home respite services for children and adults with developmental disabilities. Offers a flexible respite voucher for families.



## Personal Assistance Programs and Accessible Housing

Personal assistance programs can assist and support people with disabilities to remain in their homes. Within this category, accessible housing in the DuPage area has been listed. Accessible housing is defined as housing designed to accommodate wheelchairs.

### **Personal Assistance Programs**

#### **Department of Human Services- Division of Rehabilitation Services (DHS-DRS)**

2901 S. Finley Road Suite 109  
Downers Grove, IL 60515  
Phone: (630) 495-0500 ext. 247 or TTY (630) 495-2294  
[www.dhs.state.il.us/ors/hsp/](http://www.dhs.state.il.us/ors/hsp/)

-Serves people with disabilities up to age 60 and assist them to live independently in their homes.

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#### **DuPage Center for Independent Living**

739 Roosevelt Road Building 8 Suite 109  
Glen Ellyn, IL 60137  
Phone: (630) 469-2300  
[www.dupagecil.org](http://www.dupagecil.org)

-Information and referral, peer counseling, skill training and advocacy.

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#### **DuPage Housing Authority**

711 E. Roosevelt Rd.  
Wheaton, IL 60187  
Phone: (630) 690-3555

-Subsidized housing.

**Access Living**  
614 W. Roosevelt Road  
Chicago, IL 60607  
Phone: (312) 253-7000 or TDD (312) 253-7002  
[www.accessliving.org](http://www.accessliving.org)

-Training and consultants for independent living.

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## Accessible Housing in DuPage County

To get an accurate listing, it is best to visit the DuPage Center for Independent Living (listed above). Some apartment finders may indicate if the complex is wheelchair accessible. The apartments listed here were specifically designed for wheelchair access. It is best to visit in person and do your own assessment of the housing.

**Maple Court**  
1135 W. Ogden  
Naperville, IL  
Phone: (630) 357-3696

**Katharine Manor**  
1141 Iroquois  
Naperville, IL  
Phone: (630) 357-0077